



Media release
FOR IMMEDIATE RELEASE
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COUNCIL OF AMBULANCE AUTHORITIES ANNOUNCES 2025 AWARDS FOR EXCELLENCE WINNERS

The Council of Ambulance Authorities (CAA) today announced the winners of the 2025 Awards for Excellence and Star Award, celebrating the year's most outstanding achievements and innovations in ambulance services across Australasia.

The awards ceremony took place during the Awards for Excellence Gala Dinner on August 20, 2025, as part of the annual CAA Congress at Adelaide Oval.

This year, more than 45 submissions were received from ambulance services across Australia, New Zealand, and Papua New Guinea, reflecting the strength of competition in the selection process. Winners were chosen by an independent panel of industry experts, underscoring the outstanding commitment and creativity demonstrated by ambulance professionals throughout the region.

Winners by category are:

Excellence in Technology:

Implementation of a Dedicated Prehospital Clinical Incident Management System
St John WA

Excellence in Clinical Practice:

The Safe Treatment of Atrial Fibrillation in the Community
Ambulance Victoria

Excellence in Staff Development:

Deliver Sector-Recognised Family and Domestic Violence Informed Education to Emergency Responders Across All of WA
St John WA

Excellence in Patient Care:

Paramedics Exposure Analysis (PEA)
Ambulance Victoria

Excellence in Leadership:

Volunteer Insights Survey
SA Ambulance Service

Excellence in Mental Health and Wellbeing:

2030 Staff Health Strategy
The National St John Ambulance Service of Papua New Guinea

Star Award:

2030 Staff Health Strategy
The National St John Ambulance Service of Papua New Guinea



Mojca Bizjak-Mikic, Interim Chief Executive of the Council of Ambulance Authorities (CAA), conveyed her sincere gratitude and admiration for all winners and entrants of the Awards for Excellence.

“We are delighted to celebrate the remarkable achievements of all entrants and winners in this year’s Awards for Excellence. Each participant has demonstrated exceptional innovation, dedication, and commitment to enhancing ambulance services, which has been truly inspiring. To our winners, heartfelt congratulations on your well-earned recognition, and to all who took part, your contributions play an invaluable role in driving our industry forward.”

Now in their 18th year, the CAA Awards for Excellence remain a vital platform for fostering innovation and enabling ambulance services to showcase their achievements and learn from one another. Covering areas ranging from technological innovation to mental health initiatives, the awards highlight the diverse challenges and opportunities shaping modern ambulance services.

For more information about the CAA Awards for Excellence and this year's winners, please visit caa.net.au/awards.

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For more information visit: caa.net.au/awards | admin@caa.net.au |
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